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City of Boston

CITY COUNCIL

IN THE YEAR TWO THOUSAND AND SIXTEEN

AN ORDINANCE AMENDING CHAPTER 12-9 OF THE CITY OF BOSTON CODE – ORDINANCES, REGARDING HUMAN RIGHTS

WHEREAS, employment is a basic necessity and right for City residents; and

whereas, the City of Boston Code currently protects persons from discrimination based on race, sex, gender identity or expression, age, religious affiliation, ability, national origin, ancestry, sexual orientation, marital status, parental status, ex-offender status, prior psychiatric treatment, and military status; and

WHEREAS, some employers use credit checks as one determinative criteria in the hiring and employment process; and

WHEREAS, credit checks have proven to be a barrier to employment for individuals burdened with student loans, medical bills, or those who have been involved in the criminal justice system; and

WHEREAS, hiring practices based on credit reports are discriminatory and should be undertaken as complaints by the Boston Human Rights Commission. THEREFORE BE IT

ORDERED, That the City of Boston Code be updated by adding the following new sections, 12-9.3A and 12-9.1B, prohibiting employers from obtaining or using credit-related information regarding employees and job applicants in certain circumstances, under certain terms and conditions.

Chapter 12-9.3A. Discriminatory Practices Regarding Protections Against Unlawful Credit Discrimination

It shall be an unlawful discriminatory practice for an employer to procure, to seek a person's cooperation or consent to procure, or to use credit information regarding an employee or applicant in connection with hiring, discharge, tenure, promotion, discipline or consideration of any other term, condition or privilege of employment with respect to such employee or applicant. The enforcing Agency shall be the City of Boston's Human Rights Commission.

(1) For purposes of Chapter 12-9.3A the following terms shall have the following meanings:

Applicant shall mean any person considered for, or who requests to be considered for, employment by an employer.

Credit Information shall mean any written, oral, or other communication of information regarding a person's debt; credit worthiness, standing, capacity, score or history; payment history; charged-off debts; bank account balances or other information; or bankruptcies, judgments, liens, or items under collection.

Commission shall mean the City of Boston's Human Rights Commission.

Employer shall mean any individual, partnership, association, corporation, trustees, public charity, foundation, political subdivision, board, department, commission, agency or any other person which engages and controls the services of an individual in the City of Boston in exchange for monetary or other valuable consideration, except that it shall not include any employer with six (6) or less persons in its employ, exclusive of parents, spouse or children, nor does it include a club exclusively social, or a fraternal association or religious organization, incorporated or unincorporated, if such fraternal association or religious organization is not incorporated for profit and if the primary function thereof is religious or fraternal. See City of Boston Code 12-9.2.

Financial Institution shall mean any bank, savings and loan association, credit union, trust company, insurance or surety company, bank holding company, financial holding company, investment advisor, broker-dealer, entity registered with the U.S. Securities and Exchange Commission, or any subsidiary or affiliate thereof.

- (2) Subsection (1) shall not apply to a particular position or employment classification where credit information is an established bona fide occupational requirement. Credit Information shall be considered a bona fide job qualification for the following:
 - (a) to any law enforcement agency or financial institution;
 - (b) to the City of Boston with respect to efforts to obtain information regarding taxes or other debts owed to the City;
 - (c) if such information must be obtained pursuant to state or federal law;
 - (d) if the job requires an employee to be bonded under City, state, or federal law;
 - (e) if the job is supervisory or managerial in nature and involves setting the direction or policies of a business or a division, unit or similar part of a business;
 - (f) if the job involves significant financial responsibility to the employer, including the authority to make payments, transfer money, have custody of or access to business assets or cash valued at over \$2,500, collect debts, or enter into contracts, but not including handling transactions in a retail setting;
 - (g) if the job requires access to financial information pertaining to customers, other employees, or the employer, other than information customarily provided in a retail transaction; or
 - (h) if the job requires access to confidential or proprietary information that derives substantial value from secrecy;

Subsection (2) does not prevent employers from researching employee or an applicant's background and experience including resumes and references through online searches such as Google or Linkedln.

Chapter 12-9.3B. Penalties

- (3) If a person believes that an employer has engaged in an unlawful discriminatory practice as defined by Chapter 12-9.3A, the Boston Human Rights Commission retains the right to issue a complaint and follow investigative procedures according to City of Boston Code 12-9.11 through 12-9.12.
- (4) If an employer relies, in whole or in part, on credit information to consider adverse employment action with respect to any person, and subsection (2)(d),(e),(f),(g), or (h) applies, the employer:
 - (1) shall disclose the fact of such reliance to the person in writing and identify and provide the particular information upon which the employer relied; and,
 - (b) give the employee or applicant an opportunity to explain the circumstances surrounding the information at issue before taking any such adverse action.
- (5) If an employer relies, in whole or in part, on credit information to consider adverse employment action with respect to any person, then an employer may be fined one hundred dollars (\$100.00) for each discriminatory complaint found to be valid by the Boston Human Rights Commission.
- (6) The provisions of this ordinance shall take effect in 30 days.

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